

How to Establish an ART Access Code/PIN

Call (904) 346-1700 and press 2. The voice mail greeting will begin for ART, our Audio Response Teller.

ART Access Code/PIN Activation Process

You will hear the following script:

Welcome to ART, Coastline Federal Credit Union's 24 hour Audio Response Teller.

Please enter your account number followed by the pound (#) sign.

Thank you for using your audio system.

You will be required to enter your personal access code now. If you have an ATM card with us you may want to use the same access code.

Please enter your new access code* followed by the pound (#) sign.

* *This is a 4 digit PIN number of your choosing*

Please enter your social security number** for verification followed by the pound (#) sign.

** *Enter the primary account holder's full social security number (all 9 digits). You will only be asked to verify the first time you call to establish an access code.*

Your new access code is _____.

To process press 1, to cancel press 9.

Press 1 and Main Menu options are presented.